

Athena

Quality Management and Language Services

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What we do...



BSI AND LEAN CAPABILITIES

ISO 9001:2015

Lead auditor

Internal review

Supplier audit

Process improvement and efficiency savings

- Problem solving
- Daily management

TRAINING

BSI related:

- Awareness

Team building:

- Communication
- Accountability
- Leadership skills

Mentoring

Project Management

Here is one we did earlier...

InContrast: a POS manufacturing site in Kent.

They have won **national awards** for their amazing designs YOY for nearly 10 years, but....

The team were unable to make a profit and were due to close in December 2019 with the loss of many jobs.

I have worked with the company full time for **four months....**



incontrast
strikingly different

InContrast made a profit in Jan2020...

WHERE THEY WERE...

Over 80 NCRs per month

Previous BSI audit 10 minor NCR

No daily management or accountability- OTIF <95%

Cost of quality >£20K/month

Monthly loss circa 50K



WHERE THEY ARE NOW...

30 or less NCRs per month

Recent BSI audit 3 minor NCR

Designers use Scrum daily board to keep track –OTIF 100%

Cost of quality <£10K/month (<£3K in Feb)



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