



Securitas UK

# Security services, solutions and strategies

See a different world



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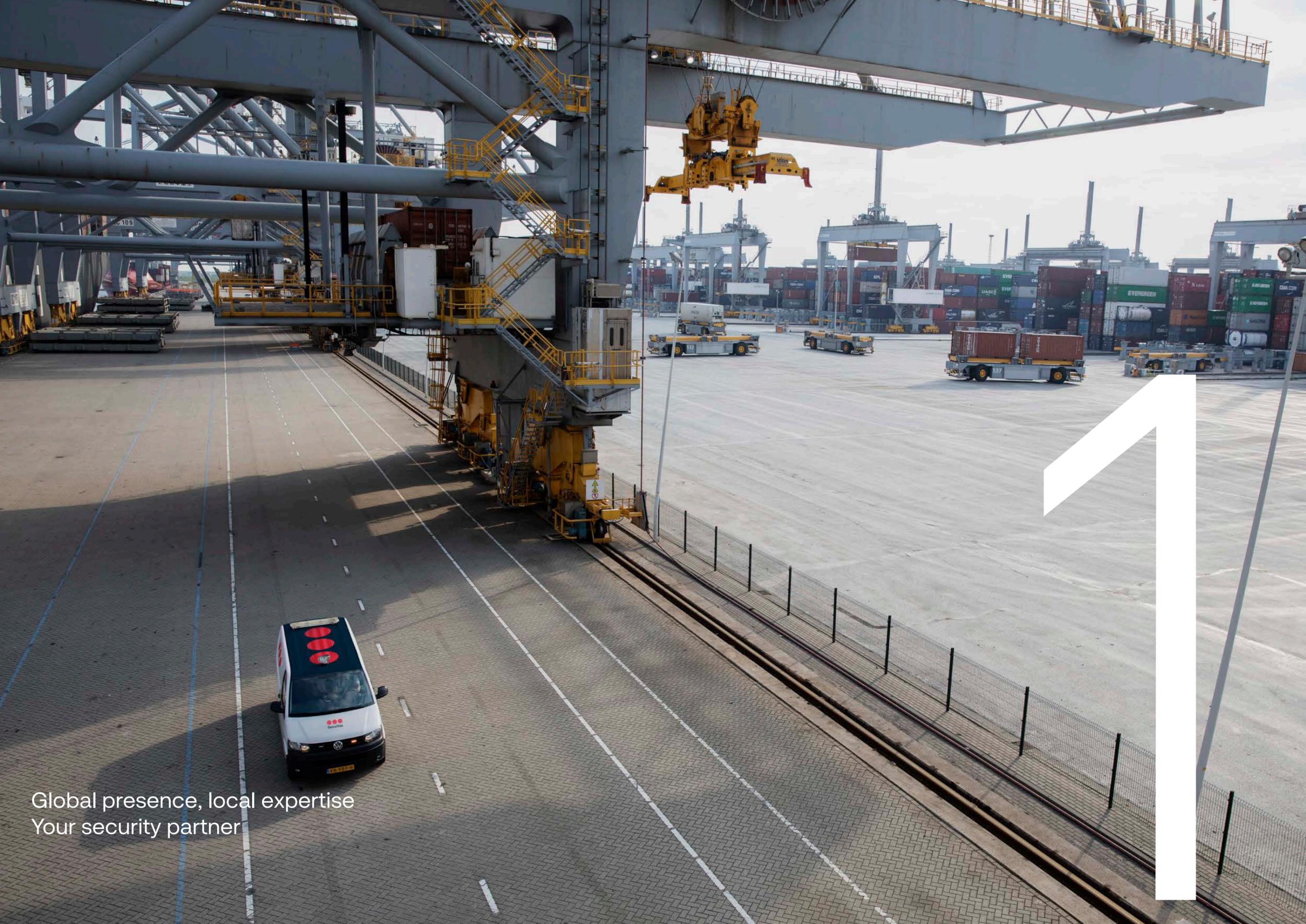
## Leading the transformation of the security industry

As the world's leading intelligent security services provider, we proudly stand guard to protect what really matters – the safety and welfare of people and property everywhere.

As threats to security increase and become more complex, our purpose – to help our clients make their world a safer place – becomes more relevant and important than ever.

Our extensive experience gives us a unique perspective and the ability to see a different world – a safer world, filled with opportunity and progress.

# Hello



Global presence, local expertise  
Your security partner



Our 80+ years of experience in security adds up to unrivalled skills, knowledge and expertise.

# Global presence, local expertise

Working across diverse industries, and for companies of all types and sizes, we maintain a deep understanding of the existing and evolving risk landscape and how to minimise its effect on your organisation.

We give you all the advantages of our scope and scale, including our investment in technology and innovation, with all the benefits of a local presence.

## We think global

Being present in 47 countries has enabled us to develop a global network of intelligence.

We gather information and insight from a wide variety of sources and use the latest data analysis tools to identify threats and their potential impact on our clients.

With over 370,000 employees globally, our experience and knowledge base are unrivalled.

## But we act local

Our regional branch locations deliver security services through a 'boots on the ground' approach. This means a prompt, responsive service from local teams, overseen by local managers and administered by local operations support.

It also enables us to build close working relationships with your people, empowering them to contribute to their own and each other's safety through training and collaboration.

Securitas UK

9,000  
UK employees

12,000+  
client sites

79  
branches

5,000+  
clients



In our eight decades of protecting the things that matter, we've become the security partner of choice for companies around the world. Today, we're leading industry transformation by putting our clients at the heart of our business.

# Your intelligent protective services partner

We're here for you, with a multi-faceted approach to security that gives your business all the protective services it needs from a single, reliable source.

By combining appropriate security services, we help you create a more secure, robust business environment with fewer disruptions or incidents.

Our first step as your security partner is to carry out a thorough risk assessment to identify which of our services are most appropriate.

Working closely with you, we tailor and adapt the range of options to your specific requirements. You can use any one of our protective services on its own, or they can also be combined in different ways to provide a seamless solution that you can change or scale as necessary.

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## Client centric

We always start from your perspective, identifying the risks your business faces and how we can protect it.

We're the only global security services provider focusing exclusively on delivering multiple protective services that, together, offer increased security and risk mitigation for our clients at a competitive cost.

## Data driven

The ongoing digitisation of Securitas' operations enables us to offer your business better analysis, risk assessments and solutions for preventive security measures.

We leverage our scale, data and other sources to develop better, more intelligent products and more advanced and efficient tools for use across our global client portfolio.

## People focused

Securitas is a responsible employer, and we believe we have the best and most engaged employees in the industry.

People will always be the core of the security solution and we invest in developing our employees so that they have the right skills and commitment for their role.





# 2

Security solutions  
Understanding your market

Some think in silos but we see the bigger picture. We use our years of unrivalled experience to spot gaps others miss and expertly build this into a solution that, like your business, can adapt, grow and expand.

# Putting you at the centre

We've seen how a siloed approach to security can result in confusion, cost and risk. It's why we take care to see the whole picture before we precision – configure our security solution to your unique challenges.

The optimal combination of tech, human skills and our comprehensive portfolio of protective services give you a seamless, end-to-end security solution. You can rely on our insights and expertise to help guide you to which services you need to fulfil your business potential.

You receive a single monthly invoice that includes everything, and the peace of mind of knowing that all your security is in our capable hands.

Our cost-effective contracts can be adapted if your requirements change, so you know we move as you do.

If your solution includes equipment, we can also spread the cost over time with no initial outlay required. All such equipment is covered by our comprehensive maintenance agreement, so you don't even have to worry about unexpected repair costs or downtime.

Leaving you to focus on what really matters.

## Six protective services:

- On-site services
- Mobile services
- Remote services
- Electronic security
- Fire and safety
- Corporate Risk Management



Drawing on our experience across industries, our security solutions integrate real-time technology and world-leading expertise into your existing operations. Completely seamless and responsive to your evolving needs.

Some of the sectors we specialise in:

- Manufacturing and production
- Datacentres
- Financial
- High Tech
- Aviation
- Education
- Culture and heritage
- Events
- Construction.

# Understanding your market





CUSTOMER  
PICK-UP

6

Six protective services



# 8,500+

Highly skilled, licenced and trained operational staff

People should feel as safe on your site as they do at home, and we can help make sure they do. With experience across a vast range of locations and business premises we know the different threats that can arise, and our security personnel are trained to handle them. You can rely on us to reduce your risk and respond rapidly when required.

# A reassuring presence

## On-site security:

On-site security is there to protect your people, the public and your premises, but it can also safeguard business continuity and your organisation's reputation too.

Our SIA licensed Protective Services Officers are a reassuring, professional presence for staff and visitors, and a visible deterrent to anyone who might pose a threat.

We can provide all your site and building security or simply supplement your existing staff and systems. Either way, you can be confident that the safety of your people and property are in expert hands.

### Protective Service Officers

Professionally trained in counter terrorism, customer experience, first aid, fire risk and mental health awareness

### Security Trained Assistance and Reception Services (STARS)

Impeccable STARS combine professional front-of-house and security services in one role

### Canine services

Sweeping and detection for drugs, explosives and firearms, our canine team is the ultimate, high-profile deterrent

### Screening and searching

Of individuals, vehicles, baggage or cargo, either as a regular requirement or at isolated events

### First response

At fires and incidents, our trained team manage the scene until the emergency services arrive.

Use any of our cost-effective Mobile Security response services individually or in combination – from uniformed vehicle patrols, alarm response and lone worker escorts to protect your people, to dependable keyholding and locking/unlocking services to help maintain business continuity. Nationwide 24/7, you can trust us to be there.

# Whenever you need us

## Mobile security:

Our reactive mobile security services offer protection for both your tangible and intangible assets and give you peace of mind too. And we're not just here to detect and deter crime.

We can help guard against the inconvenience of lost keys or having to attend to false alarms, we can also be a reassuring presence for staff who are transporting high value goods, or we can help lock up at the end of the day.

And because you're free to pick and mix from our range of services, you can be confident of only paying for the support you really need. Not sure what your requirements are? No problem, our free risk assessment will guide you.

### Mobile vehicle patrol

SIA licensed, uniformed officers in marked vehicles

### Alarm response

Including CCTV intruder detection, fire and lone worker devices

### Lone worker escorting

Mobile guarding, on site and emergency call-out

### Keyholding

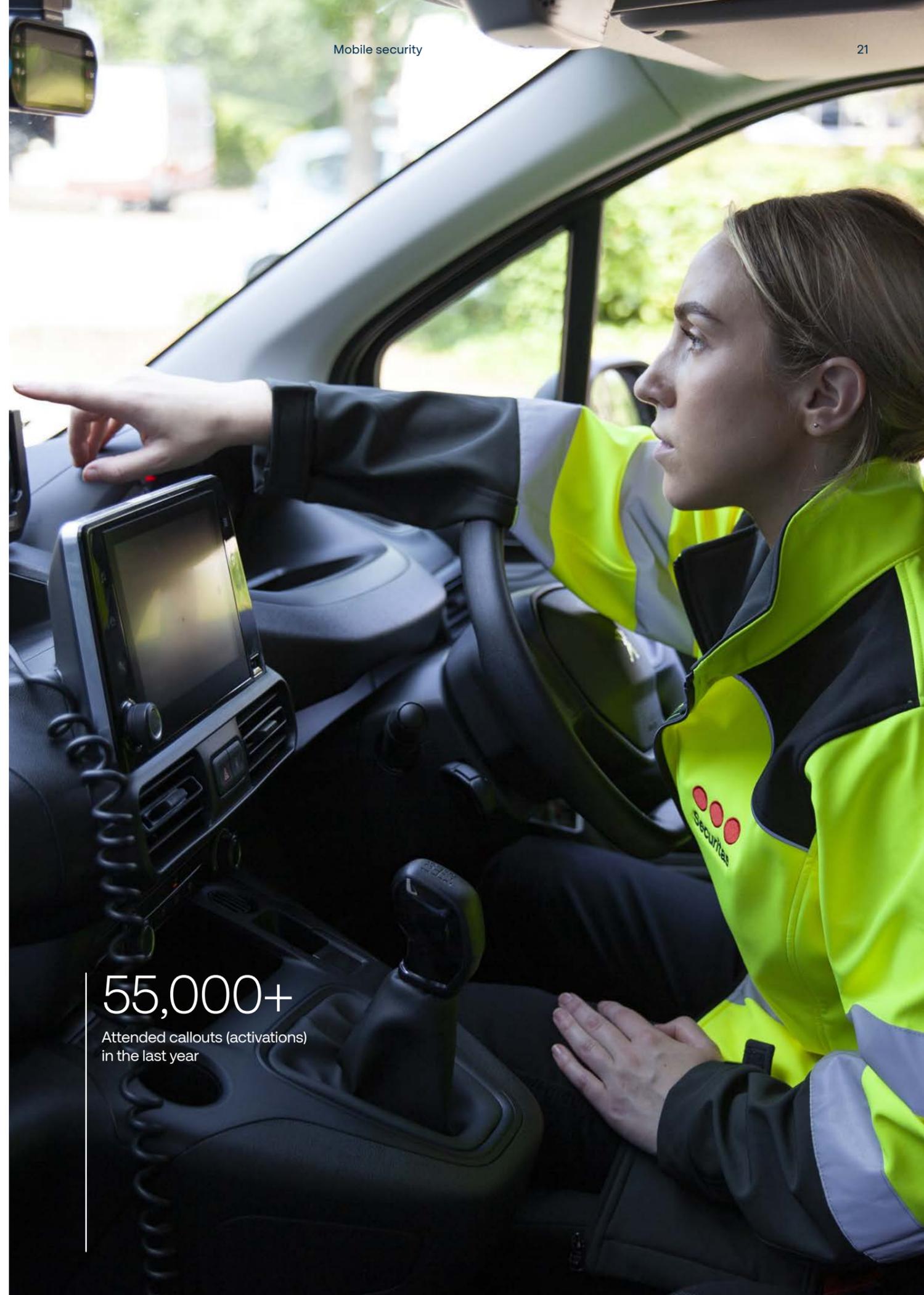
Hold and store your keys securely

### Locking/unlocking premises

To a regular schedule or on demand

### Vacant property inspections

Including internal walk-throughs, meter reading and reporting.



55,000+

Attended callouts (activations) in the last year

Remote security is a cost-effective way to protect any aspect of your business that could be vulnerable to intruders, criminal damage, or other threats such as fire. It can also enhance your operations, for example by controlling access and exits remotely via CCTV. The data gathered can be used for added insight and intelligence, such as the movement of people around the site or key vulnerabilities.

# Protection and peace of mind

## 3,000+

Daily activations made by our NSI Gold Certified alarm receiving centre in Milton Keynes

## 15 secs

Or less - response time for lone worker device activations

### Remote security:

If an alarm is triggered or untoward activity observed on CCTV, officers at our Securitas Operations Centre (SOC) will assess the risk and take appropriate action.

The response may be an audible warning to deter would-be intruders (via the surveillance camera system, if fitted with this feature), or the despatch of a Mobile Security team to investigate further.

In the event of a fire or a large scale disturbance, the SOC will alert the emergency services and direct them to the scene.

The SOC will also respond to alerts from lone worker alarms or trackers on high value goods or equipment.

#### Fire and intruder alarm monitoring

If an alarm goes off, the SOC operatives will quickly assess the situation and take appropriate action

#### CCTV alarm monitoring

Using closed-circuit camera systems to detect and respond to potential threats quickly

#### Lone worker monitoring

Devices connected to SOC will alert us and enable us to send help if an incident or accident occurs

#### Remote entry/exit management

To verify identity and allow doors, gates and other locks to be opened and closed

#### System maintenance

Remote maintenance capability and system health checks.

Your organisation requires your full attention. You don't have time to look over your shoulder or worry about the unexpected. So, when it comes to managing your security systems, choosing the right partner to take on this responsibility is one of the most important decisions you can make.

# Industry-leading technology

## Electronic security:

We look deeper at your business; its risks and the possibilities of what security technology can enable for you. From designing access control solutions that efficiently manage occupancy, to CCTV systems that cover all aspects of potential threat to your business, we help you realise the value and potential of your security investment.

Trust us to help protect your premises and keep your people safe, with design, installation, maintenance and monitoring services that encompass video, access, fire detection, and fully integrated electronic security solutions.

### Intruder alarms

Deter, detect and deny intruders with intelligent detection systems

### CCTV and video surveillance

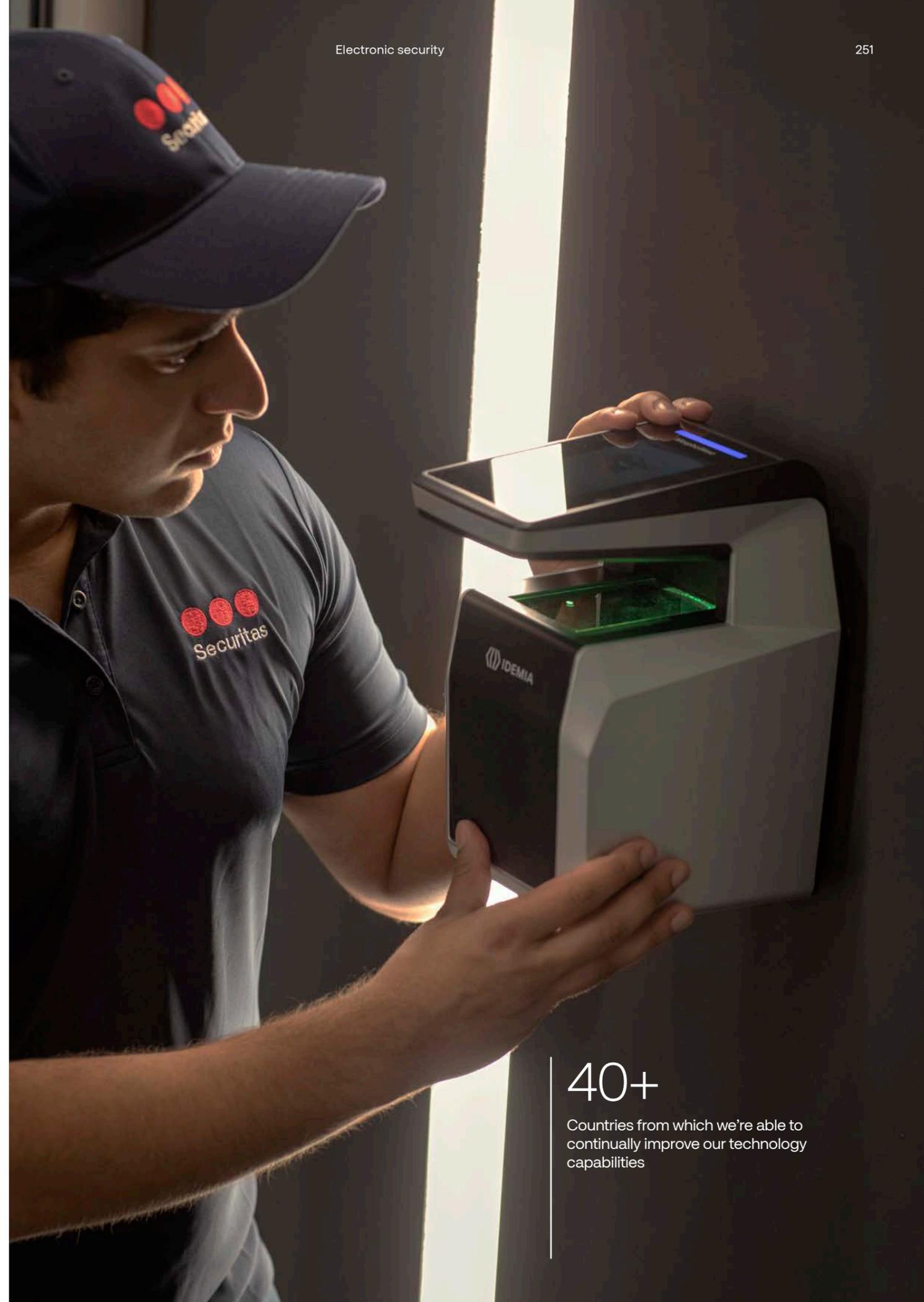
Offering the best possibilities with High-Definition image quality to deep learning Artificial Intelligence

### Access control

Verify visitors, protect your people and secure sensitive areas of your business premises

### Fire detection

To alert to the urgent threat of a fire at the earliest opportunity.



## 40+

Countries from which we're able to continually improve our technology capabilities

Fire is one of the biggest safety risks to your entire business operations and whether a fire is accidental or arson, the consequences can be devastating. The priority is always the safety of your workforce, but premises, operations and tangible assets such as equipment, stock and materials also need to be protected.

# Making fire safety a priority

## Fire and safety:

A Fire Risk Assessment (FRA) is a legal obligation for all non-domestic premises and forms the basis of your fire and safety strategy and systems.

As an experienced fire and protective service provider, when we conduct an FRA for you, we take a really detailed look at your entire premises, and all activities and equipment. Our findings and recommendations will shape your fire prevention policy and, in the event of a fire, the procedures to follow.

There's a lot to think about – including signage, equipment, alarm installation and monitoring, fire warden training, first aid and emergency response – but we can help you put all the fire safety services and resources you need in place.

### Fire safety consultants

Fire prevention and safety advice, business continuity planning and resilience

### Assessments

Fire safety audits and inspections

### Assurance

Fire safety compliance, policies and procedures

### Fire Marshal training

On-site or via Virtual Reality, including awareness, prevention and evacuation procedures

### Equipment

Supply, installation and maintenance of fire extinguishers and alarms

### First Response

Monitoring, response, fire rescue service.

600

Highly trained contingency firefighters in the UK

20

Risk management assessors in the UK



Experience is everything. Our Corporate Risk Management experts are some of the most knowledgeable in the industry, identifying threats to your business and its operation. Hazards and events, technology and information, markets and economies, operational and physical risks... nothing is left to chance.

# Reducing your business risk

## Corporate risk management:

Increasingly sophisticated criminal and terrorist groups, advancing cybercrime and emerging environmental and geopolitical events create an ever-changing risk landscape.

Our global network of risk management experts and intelligence officers combine cutting-edge technology with open and closed intelligence sources to gather information and insight into every conceivable risk to your business.

### Security Risk Assessment

Physical security risk surveys undertaken by qualified and experienced professionals

### Security Risk Management

Advice on how to mitigate against the risks. This might include deployment of one or more of our protective services to create an end-to-end fully managed solution

### Securitas Intelligence Unit

Whatever the threat may be, you can trust the expertise of the Securitas Intelligence Unit (SIU) to help you manage risks with actionable intelligence.

## Expert analysts

creating actionable intelligence helping you understand potential threats, gain decision making advantage, and mitigate risks early.





Our values  
Our purpose

4

## Our values

Though much has changed over the years, our basic beliefs remain unwavering. Everything we do individually and collectively is based on three strong values – Integrity, Vigilance, and Helpfulness.

# What makes us who we are

By sharing these values and doing the right thing together, we help make your world a safer place.

### Integrity

Our people are honest and can be trusted to work unsupervised on your premises. We never compromise in our demand for integrity. Our people openly express their opinions, report improprieties and don't withhold information.

### Vigilance

Vigilance means seeing, hearing and evaluating, and our people are always attentive, developing intuition that helps us to notice things that others don't.

### Helpfulness

Our people are always ready and willing to help.



## Our purpose? To help make your world a safer place.

Because we know the potential of a world that feels secure.

Our purpose unites 355,000 people across 48 markets into a strong global team and underlines the high ethical standards which we set for ourselves.

Every day, Securitas heroes put on their uniforms - with pride - and live our purpose while doing their jobs.



# We help make your world a safer place

“Our purpose answers the question “why”. Why does Securitas exist? Our purpose influences how we shape our strategy and how we behave. Our purpose unites us. Our purpose comes down to who we are and what we want to achieve.”

Magnus Ahlqvist  
President and CEO of Securitas AB.

# Get in touch

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